



Welcome to your

New Wooden Flooring



Wooden Flooring

Few things match the beauty of hardwood flooring,

and with simple proper maintenance, your flooring can retain the sheen, warmth and durability that make it a classic flooring choice. It is important to remember that in caring for your hardwood floors, you are actually caring for two separate surfaces – the finish, and the hardwood beneath.

The main thing to remember is to keep grit off the floor. Those fine particles of dirt and dust can act like sandpaper on your hardwoods, and subtly scratch and dull your hardwood finish. Follow these the few easy steps on the opposite page and your floor will stay looking newer for longer.

Post Installation

Once your floor has been installed make sure the following is carried out:

- Do not walk on the floor until the adhesive has fully dried, this is a minimum of 12 hours
- Remove any debris from the floor using a soft sweeping brush or dry mop
- Ensure any adhesive has been removed by spot cleaning using a basic stripper
- Use the maintainer on a damp mop and the leave to dry

Routine Care and Maintenance

It is very easy to care for you new floor covering.

- Remove any debris from the floor using a soft sweeping brush or dry mop
- Use the maintainer on a damp mop
- DO NOT use bleached based products or washing up liquid
- Mop up spillages as soon as possible to stop spots becoming stains. The maintainer should be used to give you better protection against stains
- Do not use house hold cleaners on your floor for general cleaning, unless they are specific for floors as they can often leave an oily residue which could become slippery

Maintaining

Your new wood flooring

You should vacuum, sweep or dust-mop your floor once a week or more, if needed. The vacuum head must be brush or felt, and a wand attachment is preferable. Do not use vacuums with beater bars or hard heads

Things NOT TO DO with your wood floor

- Do not use sheet vinyl or tile floor care products on wood floors. Self-polishing acrylic waxes cause wood to become slippery and appear dull quickly.
- Do not keep wood floors vulnerable in high-traffic areas. Use throw rugs both inside and outside doorways to help prevent grit, dirt and other debris from being tracked onto your wood floors. This will prevent scratching.
- Do not wet-mop a wood floor. Standing water can dull the finish, damage the wood and leave a discolouring residue.
- Do not let spills linger. Wipe them up immediately with a slightly dampened towel.
- Do not over-wax a wood floor. If the floor dulls, try buffing instead. Avoid wax build up under furniture and other light traffic areas by applying wax in these spots every other waxing session.
- Do not let naked furniture legs stand on your wood floors. Put soft plastic or fabric-faced glides under the legs of furniture to prevent scuffing and scratching.
- Do not slide heavy furniture on wood flooring. It is best to pick up the furniture completely to protect the wood flooring.
- Do not (if you can help it) walk with heels, cleats or anything with a pointy heel on your wood floor

When the time comes for your wood floor to be re sanded and sealed please feel free to give us a call and we will be happy to do this for you.

Trouble Shooting

○ Scuff Marks

Cause: Friction from floor traffic across the surface of the floor.

Solution: Clean your floor with a basic stripper and then a maintainer if needed. This process should be repeated every six months or as the traffic dictates.

○ Slippery Floor

Cause: Greasy residue on the floor/ detergent residue – use of incorrect cleaning products or over use

Solution: Remove the residue with an absorbent cloth or paper then thoroughly clean the floor with the routine cleaner and repeat if necessary

○ Scratching


Cause: Excessive grit or dirt on the floor

Solution: Make sure you have entrance matting in all doorways at a depth of around two paces. Sweep the floor regularly and ensure the floor is dressed with a maintainer to give your floor extra protection

○ Poor Appearance

Cause: Incorrect cleaning products used/dirty maintenance equipment/maintainer applied to a dirty surface

Solution: Use only recommended cleaning products. Use the basic stripper to restore the floor to its original appearance and re apply maintainer if required



If you feel you cannot deal with any of these problems please feel free to give us a call and we will be happy to help.

It's Covered

Guarantees & Fitting

At Lambourn Flooring & Interiors you automatically qualify for one years installation warranty on all of our Wooden floors fitted to British Standards BS 5325.

You can now upgrade to 2 years or more Installation Warranty, Please visit www.lambourn.eu/customers.php to find out more.



Keep Your Wood looking new?

Everything you need to keep your floors looking great – all in one handy pack.

For those accidents that might happen along the way we can supply a Spot Remover Spray from a leading manufacturer. Should you wish to purchase this please call in store or alternatively email us at info@lambourn.eu

We all love offers!

As a thank you for taking the time to come to our website and download your maintenance guide we are offering you **50% off your next aftercare product** purchased at Lambourn. Just print off the promotional code and show it in store. One per Household*.

Let's get social!

If you would like to keep up to date with us and what we are upto or just want another great product from Lambourn follow this links or even better sign up to our monthly newsletter.

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...for more information on how we do it visit www.lambourn.eu

