

Welcome to your  
**Luxury Vinyl Tiles**



# Vinyl Tiles



## Post Installation

Once your floor has been installed make sure the following is carried out:

- Do not walk on the floor until the adhesive has fully dried, this is a minimum of 12 hours
- Remove any debris from the floor using a soft sweeping brush or dry mop
- Ensure any adhesive has been removed by spot cleaning using a basic stripper
- Use the maintainer on a damp mop and the leave to dry

## Routine Care and Maintenance

It is very easy to care for you new floor covering.

- Remove any debris from the floor using a soft sweeping brush or dry mop
- Use the maintainer on a damp mop
- DO NOT use bleached based products or washing up liquid
- Mop up spillages as soon as possible to stop spots becoming stains. The maintainer should be used to give you better protection against stains
- Do not use house hold cleaners on your floor for general cleaning, unless they are specific for floors as they can often leave an oily residue which could become slippery

## Restoring Your Floor

Over time where it is a high traffic area the colour may start to dull. To restore it to its original colour you only need to do three simple steps.

1. Remove any debris from the floor using a soft sweeping brush or dry mop
2. Apply the basic stripper to your floor, strip off all grease and ingrained dirt. Do not allow the stripper to dry on the floor covering. Then rinse the floor well removing all of the basic stripper
3. Once this has dried apply two thin coats of the maintainer allowing it to dry fully between coats. Making sure you apply the two coats at right angles to each other





# Maintaining

## Your New Vinyl Floor

- All hard floors can be slippery when wet so please take extra care when applying cleaners and make sure they are completely dry before they are used. When the weather is wet, extra matting may need to be used to prevent wet water being brought in from outside
- Mop up spillages as soon as possible to stop spots becoming stains. The maintainer should be used to give you better protection against stains
- Use quality non rubber backed entrance mats to protect against grit and other dirt from scratching the floor. Make sure they are also cleaned on a regular basis so they remain effective
- Do not allow silicone-based products to come into contact with the floor covering, as these can make your floor very slippery
- Do not apply thick coats of maintainer; two thin coats are sufficient for high traffic areas. Please read instructions as per the container
- Do not drag or slide furniture across the floor. Use load bearing castors to protect against indentations from heavy objects
- As with all resilient floor coverings try to prevent latex or rubber matting making contact with your floor covering, as permanent discolouration may occur if left on the flooring for a periods of time

### NOTE:

The maintenance regime requires the installation of an effective barrier matting system. Cleaners and detergents should be diluted as per the manufacturer's instructions. Always follow the Health and Safety guidance provided. Regular cleaning is more beneficial to the floor covering and more cost affective then occasional heavy cleaning.

## Floor Care Kits

To assist you with the care and maintenance of your new floor we offer a specialised floor care kit which is available. Please ask for more information.

# Trouble Shooting

## ○ Scuff Marks

**Cause:** Friction from floor traffic across the surface of the floor.

**Solution:** Clean your floor with a basic stripper and then a maintainer if needed.  
This process should be repeated every six months or as the traffic dictates.

## ○ Slippery Floor

**Cause:** Greasy residue on the floor/ detergent residue – use of incorrect cleaning products or over use

**Solution:** Remove the residue with an absorbent cloth or paper then thoroughly clean the floor with the routine cleaner and repeat if necessary

## ○ Scratching

**Cause:** Excessive grit or dirt on the floor

**Solution:** Make sure you have entrance matting in all doorways at a depth of around two paces. Sweep the floor regularly and ensure the floor is dressed with a maintainer to give your floor extra protection

## ○ Streaky Appearance


**Cause:** The basic stripper has not been removed correctly/irregular drying of the maintainer due to underfloor heating, strong sunlight or draughts

**Solution:** If used remove the maintainer with the basic stripper, then thoroughly rinse the floor making sure all remains of the basic stripper are removed

## ○ Poor Appearance

**Cause:** Incorrect cleaning products used/dirty maintenance equipment/maintainer applied to a dirty surface

**Solution:** Use only recommended cleaning products. Use the basic stripper to resistor the floor to its original appearance and re apply maintainer if required

 If you feel you cannot deal with any of these problems please feel free to give us a call and we will be happy to help.

# It's Covered

## Guarantees & Fitting

At Lambourn Flooring & Interiors you automatically qualify for one years installation warranty on all of our Vinyl floors fitted to British Standards BS 5325.

You can now upgrade to 2 or more years Installation Warranty, Please visit [www.lambourn.eu/customers.php](http://www.lambourn.eu/customers.php) to find out more.



## Keep Your Vinyl looking new?

Everything you need to keep your floors looking great – all in one handy pack.

For those accidents that might happen along the way we can supply a Spot Remover Spray from a leading manufacturer. Should you wish to purchase this please call in store or alternatively email us at [info@lambourn.eu](mailto:info@lambourn.eu)

## We all love offers!

As a thank you for taking the time to come to our website and download your maintenance guide we are offering you **50% off your next aftercare product** purchased at Lambourn. Just print off the promotional code and show it in store. One per Household\*.

## Let's get social!

If you would like to keep up to date with us and what we are up to or just want another great product from Lambourn follow this links or even better sign up to our monthly newsletter.

 [Lambourn Flooring & Interiors](#)

 [twitter.com/LambournCarpets](https://twitter.com/LambournCarpets)

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# LAMBOURN

FLOORING & INTERIORS

Lambourn Flooring & interiors

50B North Street,

Bourne,

Lincolnshire,

UK

PE10 9AB

Tel: 01778 422 233

Fax: 01778 422 233

...for more information on how we do it visit [www.lambourn.eu](http://www.lambourn.eu)

