



Welcome to your
New Carpet





New Carpet

Regular Maintenance

Regular cleaning will extend the life of a carpet and maintain its appearance. Vacuum clean regularly and thoroughly, which removes gritty dirt that can damage fibres.

Try to deal with spillages as soon as possible, preferably the moment they occur.

Periodic Cleaning

When the carpet or rug reaches the stage where it could do with a really good clean you can either do it yourself or call a specialist carpet cleaning company.

If you are considering cleaning the carpet or rug yourself make sure to only use **Woolsafe** approved products. Look for this mark on the bottle or package.

Woolsafe approved carpet care products have been independently and scientifically tested and are safe and effective for cleaning all types of carpets and rugs.

General Rules for Spot Removal

- Soak up liquids with white kitchen roll, tissues, toilet roll or a clean cloth.
- Scoop up or scrape off solids.
- Try to identify unknown spots prior to treatment, if unsure, use a solvent first.
- Always work from the edge of the spot inwards.
- Blot, do not rub.
- Use small quantities of spot remover at a time, applied to a cloth, NOT directly to the spot: work into the spot with a small, soft brush or sponge.
- Take care with applying solvents to bitumen – backed carpet tiles.
- When using solvents always ensure there is plenty of fresh air ventilation.
- Always thoroughly rinse out water – based spotters with clean water.
- Dry the spot, if possible, with a hair dryer.



Housekeeping Tips

Carpets & Rugs

Entrance or Walk – off Mats

The use of entrance mats at all outside entrances to the house is highly recommended, as they will significantly reduce the rate at which the carpet will soil. They should be of adequate size to allow street dirt to be removed from shoe soles and must be cleaned regularly themselves.

Protective Treatments

Many carpets come with a protective fibre treatment to reduce problems with staining and soiling. These treatments while effective in many ways, are not bullet proof and will eventually wear off. Quick response to spills and regular cleaning is still required.

Carpets that have no protector applied by the manufacturer can be treated after installation on the floor by a *Woolsafe* accredited carpet cleaning company.

Beware of products claiming to be safe on all fibres, including wool. It might be true, but if it does not have the *Woolsafe* mark, it is not endorsed by most carpet manufacturers!

Never use detergents such as washing up liquids, soaps or other cleaners recommended for general house hold use. Although they may clean the carpet satisfactorily they will almost certainly cause problems such as rapid re – soiling, colour bleeding or other damage to the pile or backing of the carpet.

It is best to engage the services of a professional carpet and upholstery cleaning company. To get a really expert job done entrust the work to a *Woolsafe* accredited carpet cleaning company. These companies are fully trained, have been in the business for a considerable length of time, are members of one or more recognised professional trade associations related to the cleaning industry.

Vacuuming

We recommend that all carpets, whether cut or loop pile, should be vacuumed using an upright cleaner with a beater bar brush.

Treatments

1. Blot with white kitchen roll or paper tissues.
2. Vacuum clean.
3. Cold water.
4. Warm water.
5. Woolsafe – approved carpet shampoo solution (diluted)
6. Woolsafe - approved spot remover for water – based stains.
7. Woolsafe – approved spot remover for greasy/oily stains.
8. Absorbent paper or paper tissue and hot iron.
9. Chewing gum remover or acetone.
10. Rub with a coin.
11. Rub gently with coarse sand paper.

If you feel you cannot deal with any of these problems please feel free to give us a call and will be happy to help.

Stain or Spot	Try No. 1	Try No. 2	Try No. 3
Blood	5	6	3
Burn	10	11	
Butter	7	5	
Candle Wax	8	7	
Chewing Gum	9		
Chocolate	5	7	6
Cola	3	5	6
Cream	7	5	
Egg	5	6	
Floor Wax	7	5	
Fruit Juice	3	5	
Gravy and Sauces	5	6	
Herbal Tea	3	6	
Metal Polish	5		
Mustard	5	6	
Oil and Grease	7	5	
Paint (emulsion)	3	5	
Shoes Polish	7	5	
Tea	3	5	6

It's Covered



Guarantees & Fitting

At Lambourn Flooring & Interiors you automatically qualify for one years installation warranty on all of our carpets fitted to British Standards BS 5325.

You can now upgrade to 2 or more years Installation Warranty, Please visit www.lambourn.eu/customers.php to find out more.



Carpets will never get old!

You should now have a lovely new carpet and we want to it to last as long as you do.

For those accidents that might happen along the way we can supply a Spot Remover Spray from a leading manufacturer. Should you wish to purchase this please call in store or alternatively email us at info@lambourn.eu

We all love offers!

As a thank you for taking the time to come to our website and download your maintenance guide we are offering you **50% off your next aftercare product** purchased at Lambourn. Just print off the promotional code and show it in store. One per Household*.

Let's get social!

If you would like to keep up to date with us and what we are upto or just want another great product from Lambourn follow this links or even better sign up to our monthly newsletter.

 [Lambourn Flooring & Interiors](#)

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...for more information on how we do it visit www.lambourn.eu

